

Terms of Use

Creative Living Works, website

TERMS AND CONDITIONS OF USE

Please carefully read our terms and conditions of use. These constitute a binding agreement between you and Creative Living Works, ("CLW"). You agree that your use of our www.CreativeLivingWorks.com website, or any products or services available on or through any of our sites constitutes acceptance of the terms and conditions listed, below, in this agreement. If you work for or represent a business, you represent and agree that you are authorized by that business to enter into this agreement on behalf of that business. You understand that CLW is relying on the fact that you are authorized to enter into this agreement on behalf of that business. When we use the words "you" or "your" in these terms and conditions, we refer to you, individually, and the company you may work for, own or represent. If for any reason or no reason you do not agree to be bound by this agreement, as amended, you must stop using our site.

We may from time to time amend, supplement or modify these terms and conditions. You must check this agreement periodically for changes. Your continued use of CLW website following the posting of changes will also mean that you accept and agree to the changes.

Contact Information:

Address

Creative Living Works
321 Washington St
Somerville, MA 02143

Customer Service

Email: Danielle@creativelivingworks.com

Website: www.CreativeLivingWorks.com

1. Access to Content.

As a member of CLW, you will have access to all business guides, listings and webinar recordings. Courses may be purchased individually with credits for streaming access at any time. Courses will only be available through the CLW website, downloads of video files are not given to protect from re-distribution. Credits do not expire.

We also try to provide uninterrupted access to our website. However, from time to time, you may be unable to access one or more Classes or other digital content due to conditions beyond our control. These conditions include, but are not limited to power outages, electrical problems and/or the acts of computer hackers and others acting

outside the law. Access may be unavailable due to software issues, server downtime, increased Internet traffic or downtime, programming errors, regular maintenance of the system, and other related reasons. Please know that, when one or more of these events occurs, CLW will exert commercially reasonable steps to ensure access is restored within a reasonable period of time.

CLW reserves the right, in its sole discretion, to change, modify, or discontinue any aspect or feature of our website in whole or in part, including, without limitation, any content, availability or access to www.CreativeLivingWorks.com . You are solely responsible for ensuring that you have sufficient and compatible hardware, software, telecommunications equipment and Internet service necessary for use of our website and any instructional content available through it.

2. Fees & Refund Policy.

Fees charged for access to our website are subject to change at any time. We generally do NOT issue refunds once you have accessed or viewed courses. This is principally because, once you have viewed a lesson, there is no way to "un-view" it. Notwithstanding, CLW may, at its sole discretion, issue a full or partial refunds in accordance with Section 5 below.

3. Prohibited Conduct.

We expect you to use good judgment when using and accessing our site and its content. Our website and the digital content available on and through it are all governed by copyright laws and other applicable laws. Below is a list of some of the things you may not do: You may not:

- Transmit, install, upload or otherwise transfer any virus, advertisement, communication, or other item or process to the Site that in any way affects the use, enjoyment or service of the Site, or adversely affects Creative Living Works.com's computers, servers or databases.
- Capture, download, save, upload, print or otherwise retain information or content available on the site other than what you have paid for, in accordance with any license agreements you may be required to CLWick-and-accept or otherwise is expressly allowed by this agreement.
- Permit or provide others access to our content and courses using your user name and password or otherwise, or the name and password of another authorized user of our site.
- Copy, distribute, perform, display, modify, reverse engineer, disassemble, redistribute, republish, alter, create derivative works from, assign, license, transfer or adapt any of the software, information, text, graphics, source code or HTML code, or other content available on the site.
- Remove or modify any copyright, trademark, legal notices, or other proprietary notations from the Content available on the Site.
- Transfer our website content to another person; "frame," "mirror," "in-line link," or employ similar navigational technology to our website content; or "deep link" to the Site Content.
- Violate or attempt to violate CLW's security mechanisms, access any data or server you are not authorized to access or otherwise breach the security of our website or corrupt it in any way.

- Engage in any other conduct which violates the laws of the United States or any foreign jurisdiction (especially copyright laws!).
- Use any device (such as a "web crawler" or other automatic retrieval mechanism) or other means to harvest information about other users, our websites or our company.
- Use or attempt to use or website or any of our content to violate a third party's intellectual property, personality, publicity or confidentiality rights; upload, download, display, publish, perform, create derivative works from, transmit, or otherwise distribute information or content in violation of a third party's intellectual property rights.
- Misrepresent your identity or personal information when accessing our website; forge any TCP/IP packet header or any part of the header information in any e-mail so that the e-mail appears to be generated by CreativeLivingWorks.com.
- Post obscene, harassing, defamatory, filthy, violent, pornographic, abusive, threatening, objectionable or illegal material on the Site; post a communication that advocates or encourages criminal conduct or conduct that may give rise to civil liability.
- Provide any commercial hosting service with access to our site and/or its content or programs.
- Make available on or through your user profile works, content, materials or properties that allegedly or actually violate, infringe or misappropriate the rights or properties of any third party.

We reserve the right to monitor use of our website(s) and we may revoke or deny access to any content or programs to any person or entity whose behavior, activities or use of our website or its content violates or appears to violate the prohibited conduct described above. Access to content or programs beyond that of normal patterns of use that suggests systematic copying of the materials constitutes prohibited conduct and will result in revocation or denial of access to the Content. The terms "normal patterns" and "abuse" shall be determined solely by CLW.

We report suspicious behavior to and cooperate with civil and criminal enforcement agencies both in the United States and abroad. You hereby consent to monitoring and to the provision of all information about your use of our site to law enforcement and others as may be useful to respond to allegations that our website, content, services or information has been misused or violates the rights of any third party.

You agree not to violate any U.S., foreign or international software or technology export laws and regulations, including without limitation the U.S. Export Administration Regulations.

4. Limited Warranties.

CLW makes no representations or warranties regarding its www.CreativeLivingWorks.com website. The Classes, programs and instructional digital content available on or through CLW have been compiled by CLW, third parties and other proprietary sources for the purposes of providing instruction on the subject matter of the given Class, program or course. Because of the changing and didactic nature each subject area, neither CLW nor

any of our instructors or publishers represents or warrants that any content or information is current, complete or accurate.

Creativelivingworks.com's sole liability for any breach of these warranties shall be, in its sole and absolute discretion, to exert commercially reasonable efforts to restore access to the applicable streamed content. We may decide, at our sole discretion, to refund the applicable fee paid for purchase of and/or access to the content.

If you have any problem with any content or programs purchased on our website, you must report it to us in writing within thirty (30) calendar days of discovering the problem. If you do not, clw will not be obligated to honor its limited warranties as described in this section.

Although CLW has attempted to provide accurate information on its website, it makes no guarantee or warranty, express or implied, as to the reliability, accuracy, timeliness or completeness of that information and assumes no responsibility for any errors or omissions therein.

5. Disclaimers and Limitations on Liability.

Except for the limited warranties and remedies described in section 5 immediately above, clw and www.Creativelivingworks.Com hereby disclaim all representations and warranties regarding the performance of the website, any products or services on the site or the accuracy, currency, or completeness of the content, data and information, including (without limitation) all warranties of merchantability, fitness for a particular purpose, title, non-infringement or any implied indemnities. Additionally, under no circumstances shall we be liable to you for any damages whatsoever, including (without limitation) any direct, special, incidental, exemplary or consequential damages, lost profits, or any other claims of yours or third parties, even if we have been advised of the possibility of such damages.

Your use of our website is at your sole risk and any content streamed is done at your own discretion and risk, and you are solely responsible for any damage to your computer system as a result, and for any loss of data that results from the streaming of any such content, including any damages resulting from computer viruses.

No dealer, agent, representative, licensee or employee of clw is authorized to make any modifications, extension, or additions to these limited warranties or disclaimers.

The laws of your jurisdiction may prohibit or modify the foregoing disclaimers and limitations on damages, and such disclaimers or limitations on damages may not apply to you.

THE LAWS OF YOUR JURISDICTION MAY PROHIBIT OR MODIFY THE FOREGOING DISCLAIMERS AND LIMITATIONS ON DAMAGES, AND SUCH DISCLAIMERS OR LIMITATIONS ON DAMAGES MAY NOT APPLY TO YOU.

6. Your Assumption of Certain Risks Helps Us Keep Prices Down.

You assume all risks associated with your user profile or the use of any programs, courses or instructional content on our site. You agree and understand that CLW would not grant you access to our website or our content "but for" the allocation of risks contained in

these terms and conditions, including without limitation the disclaimer of warranties, limitations on liability and your obligation to indemnify CLW as described herein. You also understand and agree that we could not provide the access and content unless you agreed to the express allocation of risks and other terms and conditions contained herein.

7. Your Indemnification Obligation.

You agree that you shall indemnify and hold harmless CLW, its officers, directors, employees and agents, and all entities that have contributed content, information or data to, or provided services on or through CLW and www.CreativeLivingWorks.com, against any and all losses, claims, demands, expenses (including reasonable attorneys' and expert witness fees) or liabilities of whatever nature or kind arising in any way out of your violation of this agreement, any of its terms or conditions or your use of our website, or of the content, or information and data contained therein or provided through it.

8. Third Party Content; Hyperlinks.

CLW does not pre-screen third party materials. Our website(s) may contain links and references to other third party websites and materials. We do not assume any responsibility for these websites or materials and provide these links or materials solely for your convenience. CLW may disable any hyperlink to our site at any time. We reserve the right (but are not obligated), subject to applicable laws, to monitor third party websites and hyperlinks on and to our website.

CLW MAKES NO WARRANTY, EITHER EXPRESSED OR IMPLIED, OF THE ACCURACY, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE OR NON-INFRINGEMENT OF, NOR ANY IMPLIED INDEMNITIES FOR ANY DATA OR INFORMATION PROVIDED BY THIRD PARTIES. THIS INCLUDES, BUT IS NOT LIMITED TO, ANY INFORMATION FOUND ON A LINK LOCATED ON THIS SITE THAT ALLOWS USERS TO ACCESS INFORMATION FOUND ON ANOTHER SITE. ADDITIONALLY, CLW DOES NOT REPRESENT OR WARRANT THE EXISTENCE OR FUNCTIONALITY OF ANY WEBSITE WHICH CAN BE ACCESSED THROUGH A LINK LOCATED ON A CLW WEBSITE.

9. Copyrights, Trademarks and Other Proprietary Rights.

CLW and/or its third party content providers retain all rights throughout the universe in the intellectual property in and on the CLW website, including but not limited to trademarks, service marks, trade dress, inventions, ideas, trade secrets, the source code, the HTML code, the "look and feel" of the website, its color combinations, layout, and all other graphical elements, and the copyrights in and to its content. You should assume that everything You read or see on the Site is copyrighted, trademarked, or otherwise protected and owned or licensed by CLW. Except as expressly stated on the Site or in these Terms, nothing that You read or see on the Site or in the CONTENT may be copied, reproduced, modified, distributed, transmitted, republished, displayed or performed for commercial or other use without the prior written consent of CLW, except as provided in these Terms. Nothing in these Terms grants you an express or implied license to use any of CLW's intellectual property except as set forth in Section 2.

If you submit any unsolicited intellectual property, idea, copyrightable material, invention, discovery, improvement, trade secret or know-how to CLW, You may forfeit

your intellectual property rights and moral rights contained in such communication or material.

If you create a user profile on the CLW website, CLW may, at its sole discretion, temporarily or permanently suspend, block, terminate your access and/or delete your user profile if you put any material or content in your profile which allegedly or actually violates, infringes or misappropriates a third person's rights or properties.

Creative Living Works will promptly respond to any reasonable notice or claim that a user profile infringes the copyright or other proprietary rights of any person or company. Creative Living Works will use reasonable efforts to investigate notices of alleged infringement and will take appropriate action where it believes action is warranted. To notify Creative Living Works of a possible infringement, please send written notice to the attention of "Infringement" care of danielle@creativelivingworks.com. Your notice must include a detailed description of the alleged infringement sufficient to enable Creative Living Works to make a reasonable determination of its veracity and accuracy. You may be liable for damages (including reasonable attorneys' fees and costs) for misrepresenting that certain user profiles infringe your copyright. If we remove or disable access to a user profile in response to a written notice, we will make reasonable attempts to contact the user who posted the affected user profile. If we take remedial action against your user profile, you may provide Creative Living Works with your own written response, to the attention of "Infringement Counter Notification" at danielle@creativelivingworks.com. Your counter-notice must include sufficient information to enable Creative Living Works to make a reasonable determination regarding your position. Please note that you may be held. We recommend that you seek the advice of a qualified attorney, barrister or solicitor for any disputes which may arise regarding your user profile and its related content.

10. Security; Authorized Use.

Copyright or other Intellectual Property Complaints for User Profiles. You may not, directly or indirectly, violate or attempt to violate the security of any CLW website. CLW has the right but not the obligation to investigate occurrences of possible violations and will cooperate with all applicable law enforcement authorities in prosecuting violators. CLW may immediately suspend or terminate your access while it conducts an investigation. Users are required to enter a user name and password to access content or a user profile. To protect against unauthorized access to your account, we recommend you close your browser when you have finished using our website. You are responsible for maintaining the secrecy of your user name and password.

You represent and warrant that you are the person on whose behalf you claim to accept this agreement. As stated earlier in this agreement, if you are entering into this agreement on behalf of a third person or entity, you represent and warrant that you have the power and authority to enter into these terms and bind such person or entity. You also represent and warrant that you are an adult who is legally able to enter into this agreement.

You may not use the account, user profile, user name or password of someone else at any time. You agree to notify CLW immediately of any unauthorized use or loss of your account, user profile, user name, password and/or credit card information. You also agree to notify CLW immediately if you are aware of or suspect other unauthorized use of

our website and/or any content or instructional programs. CLW will not be liable for any loss or damage you incur as a result of someone else using your user name and password or accessing your user profile (with or without your knowledge). You may be held liable for any losses incurred by CLW, its affiliates, officers, directors, employees, consultants, agents or representatives due to someone else's use of your account, user profile, user name or password.

11. Term and Termination.

The term of this agreement shall begin on the day that you first access our website and shall continue until terminated by either of us upon notice, which may be given by email. The terms shall survive any termination or expiration of this agreement. Additionally, all of the restrictions on use of our information shall continue to apply to information downloaded from any CLW website until all copies of that information are destroyed by you. In addition to any other rights or remedies CLW may have at law or in equity, CLW may terminate this agreement at any time and at its sole and absolute discretion. CLW may also terminate your access to content or otherwise block or cancel your access to our website without notice if we believe, in its sole judgment, that you have breached or may breach any term or condition of this agreement, or engaged in conduct that CLW deems inappropriate. Your obligation to pay fees shall survive any termination of this Agreement.

12. Privacy Policy.

CLW values your business and patronage. CLW's employees are required to adhere to ethical standards in gathering, using, and safeguarding any information you provide.

13. Third Party Advertisers.

We may use third-party advertising and communication companies to serve ads on our behalf. These companies may employ cookies and action tags (also known as single pixel gifs or web beacons).

14. Miscellaneous.

These terms and conditions of use/agreement constitute the entire agreement between CLW and you regarding the subject matter hereof, and any additional or different terms or conditions set forth in any other document, including without limitation any purchase order, shall be of no effect. Any previous agreement, whether oral or written, between you and CLW dealing with the subject matter hereof is superseded. This agreement may only be modified or amended in writing on this site, by CLW. If any portion of this agreement is determined to be unenforceable for any reason, such portion will be deemed severed and the remaining terms and conditions shall continue in full force and effect. Upon your breach or threatened breach hereof, CLW may pursue any legal or equitable remedy available, including but not limited to, direct, consequential and punitive damages and injunctive relief. CLW's remedies are cumulative and not exclusive. Failure of CLW to exercise any remedy or enforce any portion of this Agreement at any time shall not operate as a waiver of any remedy or of the right to enforce any portion of this agreement at any later time. You agree that regardless of any statute or law to the contrary, any claim or action arising out of or regarding this agreement must be filed within one (1) year after such claim or cause of action arose or be forever barred. By accessing any CLW website, you agree to and accept this shortening of the statutes of limitations. CLW makes no covenant, representation or warranty that any content on or

available through its website is appropriate or available for use in all locations. CLW operates its website from the United States and makes no representation or warranty that its website or operation thereof complies with any foreign or international laws. You agree to comply with all applicable local laws, including any international laws, in using any CLW website. You may not assign your rights or delegate your duties under this agreement.

15. Governing Law; Dispute Resolution; Forum and Venue.

This Agreement shall be governed by, construed and enforced in accordance with the internal laws of the State of Massachusetts, without giving effect to principles and provisions thereof relating to conflict or choice of laws irrespective of the fact that any one of the parties is now or may become a resident of a different state. Venue for any action under this Agreement shall lie only in Middlesex County, Massachusetts. The parties hereby consent to personal jurisdiction over them by the courts within Middlesex County, Massachusetts. The parties waive all objection and challenge to such venue and personal jurisdiction.

All disputes between you and CLW shall be finally resolved through binding arbitration in Boston, Massachusetts. The arbitration shall be conducted by one (1) arbitrator selected under the applicable rules of JAMS. The parties shall conduct discovery as agreed upon or as permitted by the arbitrator. The parties shall share equally the costs of the arbitrator, arbitration body and arbitration facilities (if applicable). Each party may bring a claim or action for injunctive relief without submitting the claim to final and binding arbitration. Neither party shall have the obligation to post a bond or demonstrate actual harm before bringing a claim or action for injunctive relief.] Each party shall bear his/her/its own expenses and attorneys' fees related to any arbitration, claim or action.

16. Communications.

CLW primarily uses email to communicate with you. All purchase receipts, confirmation notices, welcome messages, workshop updates are delivered through electronic communications. CLW may periodically communicate service and other suitable updates with you via email. If you have any questions or comments about this agreement, any CLW website, or wish to report an issue, please contact us at danielle@creativelivingworks.com. We will attempt to reply within a reasonable time period to each e-mail inquiry we receive, but we cannot guarantee any timely response.

Community Standards

We are committed to enforcing community standards, as well as the Creative Living Works Terms of Use. Violations of any of the below guidelines may result in a warning, temporary suspension or, with repeated violations, banishment from the use of Creative Living Works's social features.

1. Be kind — No harassing, threatening, libelous, racist, abusive, hateful, violent or obscene language, behavior or photos.
2. Be clean — Any posts, user names, photos or other content that are profane, sexually graphic, or offensive are not allowed.
3. Be lawful — Do not participate in, suggest or encourage any illegal or unethical activity. Do not violate or encourage others to violate our terms of use.

4. Be on-topic – Do not spam or solicit or post commercial advertising. This includes repetitive or irrelevant content.

diversity statement

Access and positivity are core values of Creative Living Works. As a global, learning-focused and creative community, we welcome and embrace a diverse group of people with varied worldviews arising from differences of culture and circumstance. We believe all students learn better in a diverse educational environment and that they should have access to multiple points of view. Such differences include race, ethnicity, gender, sexual orientation, socio economic background, age, physical and learning ability, national origin or religion.

We also respect the rights of all instructors, guests and students to maintain their own beliefs and points of views on all issues. Creative Living Works's does not allow harassing, offensive or intolerant behavior and all members of our community are required to follow our Community Standards and Terms of Use.

basic critique guidelines

Creative Living Works was created to support our community along its learning journey. As such, we encourage our community to actively share creative processes and completed works. We also encourage feedback, support and critique from the community. Any feedback should take into consideration the Community Standards and help the creator improve the overall quality of their work. When giving feedback to other members of the community, here are a few guidelines to keep in mind:

- Feedback is honest, but polite: be constructive, but also friendly.
- Feedback is balanced: point out both what works, and what doesn't.
- Feedback is specific: focus on the work, not the creator. Examples of specific things to give feedback on: composition, technical quality, story, impact, lighting, etc..

guidelines specific to galleries

IN ADDITION TO THE TERMS OF USE AND COMMUNITY STANDARDS, THERE ARE ADDITIONAL GUIDELINES USERS MUST FOLLOW FOR PROFILES:

Portfolio Content You may submit and post content to our Galleries (“portfolio content”) in accordance with our Terms of Use and Community Guidelines. When you submit or post your portfolio content to or through our website, you grant Creative Living Works a universal, non-exclusive, royalty-free, fully paid license (with full rights to sublicense) to copy, reproduce and display it on any portion of our website or social media platforms (with credit) unless you choose to have a private profile.

You represent and warrant that: you are the exclusive owner of your profile content and, if not exclusively owned by you, you have obtained in writing any rights or licenses

needed to grant Creative Living Works the permissions, rights and licenses described immediately above (which you must immediately provide to Creative Living Works if so requested); you have the full right and legal authority to agree to our Terms of Use and our Community Standards; no other permissions, rights or licenses are required from, nor are payments required to be made to any third party or you for the portfolio content; you are not aware of, nor have you received any notice (in writing, verbally or otherwise) that all or portions of your portfolio may or does infringe, violate or misappropriate any third party intellectual property, moral or other intangible property rights (including without limitation right of publicity or privacy), or violate any law or judicial or governmental order.

You shall not have any right to terminate the permissions, rights and licenses granted herein for your portfolio, nor may you or any third party on your behalf seek, obtain, or enforce any injunctive or other equitable relief against Creative Living Works, all of which such rights are hereby expressly and irrevocably waived by you in favor of, and for the benefit of Creative Living Works.

Profile User Conduct Profile content remains the sole responsibility of the account holder who posted or submitted it. If you post or submit portfolio content, you are entirely responsible for it and any liability that may result from it. Creative Living Works will not control portfolio content and does not guarantee the accuracy, integrity or quality of it. Portfolio users understand and agree that they may be exposed to portfolio content that is offensive, indecent or objectionable.

You may not use the Galleries: to abuse, harass, threaten, impersonate or intimidate any person; to post or transmit, or cause to be posted or transmitted, any portfolio that is or may be libelous, defamatory, obscene, pornographic, abusive, offensive, profane, or that infringes any third party right; For any purpose that is not permitted under the laws of the jurisdiction where you access or use the portfolio function on our website; to post or transmit, or cause to be posted or transmitted, any communication or solicitation designed or intended to obtain password, account, or private information from any Creative Living Works user; to create or transmit unwanted 'spam' to any person or any URL; to create multiple accounts for the purpose of voting for or against any portfolio; to post copyrighted portfolio content which doesn't belong to you; to use any robot, spider, scraper or other automated means to access our website for any purpose (except accessing RSS feeds); to take any action that imposes, or may impose in our sole discretion an unreasonable or disproportionately large load on our infrastructure; to interfere or attempt to interfere with the proper working of our website, or any activities conducted on the it; or, bypass any measures we may use to prevent or restrict access to our website or any content on it; to artificially inflate or alter vote counts, blog counts, comments, or any others service or for the purpose of giving or receiving money or other compensation in exchange for votes, or for participating in any other organized effort that in any way artificially alters the results of any services we may offer on or through our website; to advertise to, or solicit, any user to buy or sell any products or services, or to use any information obtained from or through our website in order to contact, advertise to, solicit, or sell to any user without their prior explicit consent; to promote or sell portfolio content of a third party; to sell or otherwise transfer your portfolio or other profile on our website; or, to take any action or omit to take any action which Creative

Living Works believes is destructive, injurious or otherwise in violation of our Terms of Use or Community Standards.

You are solely responsible for your interactions with other users on our site. Creative Living Works reserves the right, but has no obligation, to monitor disputes between or among users. To report a problem (other than one for copyright infringement which is addressed under "Copyright Complaints" immediately below) please send written notice to Creative Living Works at email: danielle@creativelivingworks.com

Copyright-related Complaints Creative Living Works will promptly respond to any reasonable notice or claim that portfolio content infringes the copyright of any person. Creative Living Works will use reasonable efforts to investigate notices of alleged infringement and will take appropriate action where it believes action is warranted. Creative Living Works may, at its sole and exclusive discretion, remove or disable access to portfolio content, terminate accounts and/or terminate partial or total access to our website for any allegedly infringing works. To notify Creative Living Works of a possible infringement, please send written notice to the attention of "Copyright Infringement" care of danielle@creativelivingworks.com. Your notice must include a detailed description of the alleged infringement sufficient to enable Creative Living Works to make a reasonable determination of its veracity and accuracy. You may be liable for damages (including reasonable attorneys' fees and costs) for misrepresenting that certain portfolio content infringes your copyright. If we remove or disable access to portfolio content in response to a written notice, we will make reasonable attempts to contact the user who posted the affected portfolio content. If we take action against your portfolio content, you may provide Creative Living Works with your own written response, to the attention of "Copyright Infringement Counter Notification" at danielle@creativelivingworks.com. Your counter-notice must include sufficient information to enable Creative Living Works to make a reasonable determination regarding your position. Please note that you may be held. We recommend that you seek the advice of a qualified attorney, barrister or solicitor for any disputes which may arise regarding your portfolio content.

Release/Indemnity for portfolio content You hereby expressly and irrevocably release and forever discharge Creative Living Works, its affiliated and associated companies, and their respective directors, officers, employees, agents, representatives, independent contractors, licensees, successors and assigns of and from any and all actions, causes of action, suits, proceedings, liability, debts, judgments, claims and demands whatsoever in law or equity which you ever had, now have, or hereafter can, shall or may have, for or by reason of, or arising directly or indirectly out of your portfolio content.

Consistent with Section 8 of our Terms of Use, you agree to indemnify and hold harmless Creative Living Works, its affiliated and associated companies, and their respective directors, officers, employees, agents, representatives, independent and dependent contractors, licensees, successors and assigns from and against all actions, claims, losses, expenses, penalties, fines, assessments, damages and costs (including, but not limited to, direct, incidental, consequential, exemplary and indirect damages, and reasonable attorneys' fees and costs), arising from or related to your portfolio content, whether by you or any person using your account or Creative Living Works username and password.

violations

If you believe there is a problem with content you see in the Creative Living Works community, please use the Reporting function to notify the Creative Living Works community team. We will be sure to review all reports and take any necessary action. We may, at our sole discretion, permanently or temporarily suspend, block, delete or terminate all or portions of your user profile if you act in a way which violates our community standards, or otherwise violates the Terms of Use or our Privacy Policy.

appeals process

Creative Living Works takes all violations of our Community Standards seriously. If you would like to appeal your warning or suspension, you may contact Creative Living Works directly by sending an email to danielle@creativelivingworks.com